



Pool Hire Admission Policy and Rules

This document together with your online booking hire agreement are necessary under the terms of our Public Liability Insurance.

Please read through the **Poolside Rules** and **Admission Policy** sections in this document to ensure you comply as this will ensure your pool hire session runs smoothly.

Private Pool Hire Terms and Conditions of Use

The hire and use of Heckington Community Swimming Pool is subject to knowledge, acceptance and compliance with the Admissions Policy and Poolside Rules which form part of this agreement, together with specific guidance or information contained in the subsequent paragraphs.

Health & Safety

Heckington Community Swimming Pool Committee holds overall responsibility for Health and Safety and maintenance of the pool site, pool, boundaries, buildings, fixtures and fittings.

THE SAFETY AND SUPERVISION OF CHILDREN, OTHER POOL-USERS, AND GUESTS ALWAYS REMAINS THE RESPONSIBILITY OF THE HIRER / USER.

Poolside Rules for all pool users and spectators must be adhered to, and the Poolside Volunteer's guidance, safety and evacuation instructions must be respected and followed promptly when given.

Pool property, equipment and provisions are to be respected and used in accordance with their designated purpose.

The Hirer/User must ensure sufficient adults (over 16yrs) are present to provide acceptable levels of supervision of children in accordance with **Admission Policy** guidelines.

Only 20 children can be in the pool at any one time, and those children should be able to swim or stand up in the water. Children who cannot swim or stand up in the water **MUST** be accompanied by an adult (as above). Please see **Admission Policy**.

Heckington Community Swimming Pool Committee will provide a Poolside Volunteer, for the duration of the hire period. Please advise the poolside Volunteer of any known health issues that may require additional poolside supervision; for example, hearing or visual loss or epilepsy.

Pool Admission Policy

ADMISSION POLICY



Babies & toddlers under 2.

1 Adult: 1 Child (in water)



Tots Swim.

1 adult: 2 children (in water).



Aged 2 to 6.

1 adult: 2 children (in water).



Aged 7 plus.

1 adult: up to 4 children (in water or poolside)

- A **maximum of 28 people** (mixed children and adults) are allowed in the pool at any time, but we impose a limit of **no more than 20 children in the pool at any one time**.
- Poolside rules on behaviour, standards and safety notices must always be adhered to.
- **It is the responsibility of the accompanying adult(s) to always be attentive and supervise at ALL times their own children (regardless of age) when they are either in the water or on poolside.**
- **No child should be left alone in the pool complex, or allowed to wander out of the main entrance gate unaccompanied.**
- **All children under 7 must always be accompanied in the water at all times by a responsible person who is over the age of 16.**
- **Children 7-12 and all non-swimmers under the age of 16 should be accompanied and supervised by an adult (who can supervise from poolside).**
- Arm-bands complying with EN BS 13118 or appropriate buoyancy aid to be worn/used by all non-swimmers unless under 1:1 supervision of the responsible adult.
- All non-swimmers must wear appropriate buoyancy aids as specified above.

Pool Rules

We want you all to have a wonderful time at Heckington Pool but we also want you to be safe. To help us keep you and your family safe please note the Pool Rules below.

- **IN THE EVENT OF EMERGENCY PLEASE RESPOND CALMLY TO ANY INSTRUCTIONS GIVEN BY THE POOL SUPERVISOR.**
- A Pool Volunteer with current First Aid Certificate (First) will be present at all sessions and be responsible for the snack bar and poolside area.
- **Kindly note that it is not our Pool Volunteers purpose to supervise your children, this is your responsibility.**
- Swimmers to tie up long hair and remove any jewellery which might get caught up – eg hoop earrings, necklaces or bracelets.
- To help us keep the pool chemicals balanced we would be grateful if you could apply sunscreen/oil 30 minutes prior to entering the pool.
- Non toilet trained infants must wear waterproof swim nappy.
- No photographs or videos to be taken for any reason during any public swim session.
Note: At a private hire party, taking of photographs is the decision of the party host.
- Due to the size and depth of the pool (1.1m), no poolside running, jumping in, diving, pushing, "slapping" with woggles or floats. No sitting on shoulders in pool.
- **At a private hire party, use of inflatables or pool toys is at the discretion of the party host. Snorkels and mermaid tails are not allowed at any time at either Public Sessions or Private Hire.**
- No glass allowed in any area of the pool.
- Please do not eat or drink in the pool. No alcohol allowed.
- No smoking (including electronic smoking devices) in any area of the pool.
- Please do not swim following a bout of sickness and diarrhoea within the last 2 weeks.

On Arrival

On your arrival we will be pleased to meet you.

The pool will be open for your use 10 minutes before your booking so that you can setup anything you may have brought along for your party.

Before You Leave

It is the Hirer's responsibility to ensure the pool complex is left in a clean and tidy condition at the end of the hire period. Swim time is from commencement of booking to within 10 minutes of the end of the booking, when the poolside Volunteer will call time on the swimming session (this allows preparation of the pool for the following pool hire session). The pool complex must be vacated promptly upon expiry of the 2-hour session.

A black bin-liner will be provided for the Hirer/user's use, and all your rubbish must be removed from the pool site at the end of the hire period.

By proceeding with any booking, the Hirer agrees to be responsible for the cost of any damage caused during the hire period.

Please check you have removed all personal belongings before departing.

User questions: -

Q. I don't have the full pool booking payment, Can I pay a deposit and pay the rest later? We require the full booking payment when you pay online at our website. If we do not receive full payment for whatever reason, the booking will be cancelled and made available to other customers.

Q. How deep is the pool? The pool is 1.1 metres depth throughout, 12m long and 6m wide.

Q. Is the pool heated? Yes, it is heated to 29/30°C

Q. Can we bring inflatables? Small/medium inflatables are ok, but if the Poolside Volunteer feels they are too big or causing a danger to others they can ask for them to be removed. Inflatable balls (lightweight, not footballs), water pistols, etc are ok too! Sorry, No nerf guns!

Q. What food or drink do you sell? The Snack Bar has a selection of hot and cold drinks, crisps, chocolate, ice-creams and lollies. Payment is welcome by cash or card.

Q. Is there a tap for drinking water? Yes, our snack bar has a freshwater tap for cold drinking water.

Q. Can I bring alcohol? No alcohol is permitted on site.

Q. Are BBQ's allowed? We cannot allow BBQs. No Glass to be brought onto site. You are very welcome to bring cold food and drinks of your choice

Q. Can we take photos/video of our own friends and family in the pool? In private hire sessions you may take photos/video. (In public sessions no photos/video are allowed).

Q. Can we bring portable speakers into a private hire session? To be considerate of our neighbours, we have taken a decision not to allow loudspeakers.

Q. Can I bring my dog along to private hires? Dogs are not allowed on site.

For further FAQ's please refer to our website.